

Integrated Accessibility Standards Regulations

Compliance Timelines for Small Private and Not-for-Profit Organizations (with 1–49 employees)

January 1, 2012
<p>Customer Service</p> <ul style="list-style-type: none"> All requirements <p>Information and Communications</p> <ul style="list-style-type: none"> Emergency procedures, plans or public safety information s. 13 <p>Employment</p> <ul style="list-style-type: none"> Workplace emergency response information s. 27
January 1, 2015
<p>General Requirements</p> <ul style="list-style-type: none"> Accessibility policies (not written) s. 3 Self-service kiosks s. 6 <p>Information and Communications</p> <ul style="list-style-type: none"> Educational and training institutions: <ul style="list-style-type: none"> Educational and training resources and materials s. 15 Training to educators s.16 Libraries of educational and training institutions – print-based resources s.18 Producers of educational or training material - textbooks s. 17
January 1, 2016
<p>General Requirements</p> <ul style="list-style-type: none"> Training s. 7 <p>Information and Communications</p> <ul style="list-style-type: none"> Feedback processes s. 11 <p>Customer Service - changes in effect July 1, 2016</p> <ul style="list-style-type: none"> Changes were made to certain requirements of the customer service standard that all organizations in Ontario with one or more employees must comply with effective July 1, 2016. For details, please refer to the quick reference chart.
January 1, 2017
<p>Information and Communications</p> <ul style="list-style-type: none"> Accessible formats and communication supports s. 12 <p>Employment</p> <ul style="list-style-type: none"> Recruitment s. 22-24 Informing employees of supports s. 25 Accessible formats and communication supports for employees s. 26 Performance management, career development, and redeployment s. 30-32
January 1, 2018
<p>Design of Public Spaces</p> <ul style="list-style-type: none"> Recreational trails and beach access routes s. 80.6-80.15

- Accessible off-street parking s. 80.32-80.38
- Obtaining services s. 80.40-80.43

January 1, 2020

Information and Communications

- Producers of educational or training material – supplementary print materials s. 17
- Libraries of educational and training institutions – multi-media/digital resources s. 18

*s. X refers to the section number of the regulation where that requirement appears