

Integrated Accessibility Standards Regulations

Compliance Timelines for Large Designated Public Sector Organizations (with 50+ employees)

January 1, 2010
Customer Service <ul style="list-style-type: none"> All requirements
January 1, 2012
Information and Communications <ul style="list-style-type: none"> Emergency procedures, plans or public safety information s. 13 Employment <ul style="list-style-type: none"> Workplace emergency response information s. 27
January 1, 2013
General Requirements <ul style="list-style-type: none"> Accessibility policies s. 3 Accessibility plans s. 4 Procuring or acquiring goods, services or facilities s. 5 Self-service kiosks s. 6 Information and Communications <ul style="list-style-type: none"> Educational and training institutions: <ul style="list-style-type: none"> Educational and training resources and materials s. 15 Training to educators s.16 Public libraries s. 19
January 1, 2014
General Requirements <ul style="list-style-type: none"> Training s. 7 Information and Communications <ul style="list-style-type: none"> Feedback processes s. 11 All new Internet websites and web content on those sites must conform with WCAG 2.0 Level A s. 14 Employment <ul style="list-style-type: none"> Recruitment s. 22-24 Informing employees of supports s. 25 Accessible formats and communication supports for employees s. 26 Documented individual accommodation plans s. 28 Return to work process s. 29 Performance management, career development, and redeployment s. 30-32
January 1, 2015
Information and Communications <ul style="list-style-type: none"> Accessible formats and communication supports s. 12 Producers of educational or training material - textbooks s. 17

- Libraries of educational and training institutions – print-based resources s.18

*s. X refers to the section number of the regulation where that requirement appears

<p>January 1, 2016</p> <p>Design of Public Spaces</p> <ul style="list-style-type: none"> • Recreational trails and beach access routes s. 80.6-80.15 • Outdoor public use eating areas s. 80.16-80.17 • Outdoor play spaces s. 80.18-80.20 • Exterior paths of travel s. 80.21-80.31 • Accessible parking s. 80.32-80.39 • Obtaining services s. 80.40-80.43 • Maintenance planning s. 80.44 <p>Customer Service - changes in effect July 1, 2016</p> <ul style="list-style-type: none"> • Changes were made to certain requirements of the Customer Service Standard that all organizations in Ontario with one or more employees must comply with effective July 1, 2016. For details, please refer to the quick reference chart.
<p>January 1, 2020</p> <p>Information and Communications</p> <ul style="list-style-type: none"> • Producers of educational or training material – supplementary print materials s. 17 • Libraries of educational and training institutions – multi-media/digital resources s. 18
<p>January 1, 2021</p> <p>Information and Communications</p> <ul style="list-style-type: none"> • All Internet websites and web content must conform with WCAG 2.0 Level AA (excluding live captioning and pre-recorded audio descriptions) s. 14 <p>*s. X refers to the section number of the regulation where that requirement appears</p>

Note: Designated public sector organizations may have additional requirements under the Transportation Standard. Please also refer to the timelines chart for the Transportation Standard.